# Suckley School

# Parent, Carer & Visitor Code of Conduct

Responsible Person: Helen Field

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Last reviewed: April 2026

Review Schedule: Every two years

Introduction

At Suckley School we are very fortunate to have a supportive and friendly parent/carer community. Our parents, carers and grandparents, recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

Guidance

- Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned
- Respect the caring ethos of our school
- Understand that both teachers and parents need to work together for the benefit of their children
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour
- Politely seek to clarify a child's version of events with the school's view in order to bring about a resolution

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds or during team matches
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence
- Damaging or destroying school property
- Abusive, threatening or inappropriate e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff, at the school on social media.
- Contacting staff on social media
- Sharing photographs or videos taken during school events on social media, including Whatsapp.
- The use of physical aggression towards another adult or child
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child
- Smoking (including E-cigarettes) and /or consumption of alcohol or other drugs whilst on school property
- Dogs being brought on to school premises

Breaching the Code of Conduct

Should any of the above behaviour occur on school premises or at any school related event, the school will gather information and, with the Governing body, decide on the outcome.

Depending on the nature of the incident, the school may then:

- Invite the individual into school to meet with a senior member of staff, headteacher and/or a representative member of the Governing Body
- Send a warning letter to the individual
- Contact the appropriate authorities, if required
- Seek advice from the school's legal team regarding further action, if required
- Ban the individual from the school site

We trust that parents and carers will assist our school with the implementation of this policy, and we thank you for your continuing support of the school.